

19 November 2013

PRIVATE AND CONFIDENTIAL

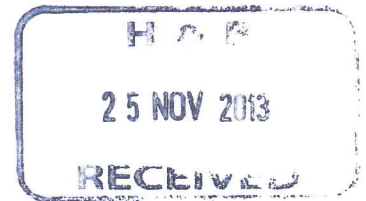
Ms S Rafter
Mercer Limited
Charlotte House
Charlemont Street
Dublin 2



Phoenix Life Limited
Post Handling Centre
St James's House
7 Charlotte Street
Manchester
M1 4DZ

Telephone: 0845 070 1053
Fax: 01392 356502
Monday to Friday: 9am - 5pm

Our reference:
D2NPDA/CF/TN100448M/JLT7848535



Dear Ms Rafter

Member Name: Donal Barry (UY0001035/WU03791)

Thank you for your letter of 17 October 2013.

We are currently unable to supply any information regarding the above member's policy, as we require a Letter of Authority. Please send a valid Letter of Authority to the address above in order to enable us to supply the requested information.

If you have any questions, you can call us on the number shown below. Alternatively, you can write to us if preferred. Our contact details and opening hours are shown at the top of this letter, together with our reference details which we will need you to provide when contacting us. You should also quote the member's full name, National Insurance Number, Scheme Reference and the Former Scheme name.

Yours sincerely

**Phoenix Life Administration Team
Phoenix Life Limited**

If you would like this information in large print, in Braille, or on cassette or CD, please call 0845 070 1053.